



General

1. All prices listed in the order sheets are in CHF, without VAT, customs and shipping costs.
2. Once you complete your order, email the ordersheets of your selection to:
info@plasticfantasticshop.ch
3. Upon receipt of your order we will provide you a quote that includes the VAT, custom and shipping costs, so no more hidden surprises after that...
4. After your confirmation we'll send you an approximate delivery date.
5. Once we know the exact delivery date we'll give you a sign.

Shipping

1. Delivery time depends from brand to brand, it can take anywhere in between 4 to 10 weeks.
2. We are not responsible for possible delays in shipping and delivery that might occur due to external factors.
3. As a rule of thumb, delivery of PU and PE takes 6 weeks, wooden volumes and macro's takes 8-10 weeks.
4. Express delivery is possible upon request.
5. Any damage to the parcel, that might occur during shipment, must be reported to us within the first 48 hours after receipt. We will replace or refund damaged pieces.

Payment

1. Invoices must be paid within 30 days after receiving your order.
2. Any late payments will be subject to an administrative compensation, after we send out a first reminder.
3. Advance payment of 50% of the total amount, will be requested for orders exceeding 10 000 CHF.
4. Do you need a payment plan? Talk with us, we'll find a solution.